

# Case Study

Quick, Accurate, Consistent

**Clover Health**

## The Challenge

Clover Health is redefining Medicare Advantage by combining human touch with technology to improve the quality of life for members and to minimize gaps in care. It was important to Clover Health that its credentialing solution was aligned with its mission to improve the lives of patients and providers. Clover needed accurate provider data in a user-friendly platform in order to increase productivity and usability.

## The Solution

Clover Health relies on andros for two key outcomes in order to effectively manage their rapidly growing provider network:

- \* 10x faster average turnaround time for provider credentialing
- \* Provider and credentialing data are stored in a well-designed data model to maximize performance in reports and downstream operations

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Ultimately, choosing andros came down to a need for data accuracy and its ability to programmatically record credentialing decisions.

To move quickly enough to provide our members with the care they deserve while staying compliant, it's essential for us to know without a doubt who is credentialed and when, and andros has consistently offered peace of mind with its reliability.

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- Alicia Beckett  
Product Manager

andros\*

